Fall 2017 Welcome Packet
All the things you need to know for a successful beginning at UTSA

August 18 - August 19, 2017
Residence Hall Move-In Weekend

DATE: August 18 - August 19, 2017

TIME: 9 a.m. - 5 p.m.

LOCATION: Laurel Village, Chaparral Village, and Alvarez Hall

WELCOME

Move-In Day kicks off Roadrunner Days!

We’re glad you’re here and would love to give you a hand!

UTSA Housing and Residence Life is looking forward to welcoming you to one of the three on-campus properties owned and operated by The University of Texas at San Antonio: Laurel Village, Chaparral Village, and Alvarez Hall.

And on your move-in day, please keep in mind these four tips to make your move-in process as smooth and painless as possible:

1. Download the Guidebook app. It’s free and available for all Android and iOS devices. All move-in information is listed on Guidebook.

2. The Guidebook app will tell you exactly how to get to the drive-by unloading; this means you stay in the driver’s seat and our volunteers unload your car for you. Be sure you know your exact housing assignment info!

3. Don’t know your housing assignment? Go back to your housing application portal and you will find all of the necessary information.

4. If you want to unload on your own, you may use the 30-minute park & unloading zones.

Whichever way you choose to unload, everyone must move their vehicles to the Temporary Housing and Family Parking lot. Guidebook will show you where to find all these locations, and so much more. Be sure to download it!

Box text:
Housing and Residence Life, in partnership with Campus Services, have created Temporary Housing parking and Family parking for the move-in weekend. Residential students and family members shall park in these lots during move-in weekend and not in the residential lots until the end of the move-in weekend. The residential parking lots will be used for unloading during the move-in process.
# What to bring?

## Chaparral Village & Laurel Village

### FOR THE BEDROOM
- **BRING**
  - Chaparral Village Bedding: Extra-long twins in all units
  - Laurel Village Bedding in four bedroom units: Extra-long twin
  - Laurel Village Bedding in two bedroom units: Full-size bed
  - Hangers
  - Light Jacket, Rain Jacket
  - Clothes for warm or hot weather
  - Personal Items
  - Umbrella
  - Alarm Clock
  - Waste Can
  - Laundry Hamper
  - Computer/Printer
  - Desk Lamp
  - Supplies for Desk Area
  - Television (no larger than 30”)
  - Coaxial Cable
  - Surge Protector
  - Window Treatment (approx 40” x 58”)
  - Shampoo/Conditioner
  - Soap/Cleanser
  - Bath Mat
  - Shower Curtain (Standard)
  - Shower Caddy
  - Waste Can
  - Toilet Paper
  - Cleaning Supplies
  - Plunger
  - Two Complete Sets of Bath Towels

- **DON’T BRING**
  - Pets (Except for fish in tanks no larger than 5 gallons)
  - Halogen Lamps
  - Weapons (or anything that can be construed as a weapon)
  - Fireworks, Candles, Incense
  - Alcohol unless a Laurel Resident 21 years of age or older.
  - Hot plates and other items with open, exposed heating elements
  - Wireless access points, routers, hubs
  - Nails or tape that will damage walls or paint
  - Replacement furniture (all furniture is included)
  - Television mounting equipment
  - High wattage electrical appliances exceeding 500w (air conditioners, space heaters, heat lamps, tanning beds)
  - Extension Cords
  - Bed Risers
  - BBQ Grills
  - Hover Boards
  - Chaparral Village is an alcohol free area

## Alvarez Hall

### FOR THE BEDROOM
- **BRING**
  - Bath Mat
  - Shower Curtain (36”x77”)
  - Shower Caddy
  - Waste Can
  - Toilet Paper
  - Cleaning Supplies
  - Plunger
  - Two Complete Sets of Bath Towels
  - **PERSONAL VANITY**
    - Box of Tissues
    - Dental Hygiene Supplies
    - Personal Items
    - Soap/Cleanser
    - Hair Dryer
    - Vanity Organizer
    - Personal First Aid Kit
    - Cleaning Supplies
    - Waste Can
    - Small Area Rug (2”x3”)
  
- **DON’T BRING**
  - Pets (Except for fish in tanks no larger than 5 gallons)
  - Halogen Lamps
  - Weapons (or anything that can be construed as a weapon)
  - Fireworks, Candles, Incense
  - Alcohol unless a Laurel Resident 21 years of age or older.
  - Hot plates and other items with open, exposed heating elements
  - Wireless access points, routers, hubs
  - Nails or tape that will damage walls or paint
  - Replacement furniture (all furniture is included)
  - Television mounting equipment
  - High wattage electrical appliances exceeding 500w (air conditioners, space heaters, heat lamps, tanning beds)
  - Extension Cords
  - Bed Risers
  - BBQ Grills
  - Hover Boards
  - Alcohol free area

*Alvarez Hall is a Campus Carry Free Zone*
Getting to Campus

FROM DALLAS/ WACO/ AUSTIN I-35 CORRIDOR NORTH
- Take I-35 South
- Exit 172 I-35 South to Anderson Loop 1604 West
- Exit John Peace Boulevard
- Stay on the access road; drive through the first light
- At the second light turn left on Brenan Ave.
- Chaparral Village, Laurel Village and Alvarez Hall are all located on Brenan Ave.

FROM CORPUS CHRISTI/ LAREDO/ SAN ANTONIO AREA I-35 CORRIDOR SOUTH
- Take Hwy 37 North towards San Antonio
- Take IH-10 West (to El Paso)
- Take Anderson Loop 1604 West
- Exit John Peace Boulevard
- Stay on the access road; drive through the first light
- At the second light turn left on Brenan Ave.
- Chaparral Village, Laurel Village and Alvarez Hall are all located on Brenan Ave.

FROM HOUSTON/ GALVESTON/ BEAUMONT IH-10 CORRIDOR EAST
- Take IH-10 West
- Take Anderson Loop 1604 West
- Exit John Peace Boulevard
- Stay on the access road; drive through the first light
- At the second light turn left on Brenan Ave.
- Chaparral Village, Laurel Village and Alvarez Hall are all located on Brenan Ave.

FROM EL PASO/ SAN ANGELO/ MIDLAND IH-10 CORRIDOR WEST
- Take IH-10 East towards San Antonio
- Take Anderson Loop 1604 West
- Exit John Peace Boulevard
- Stay on the access road; drive through the first light
- At the second light turn left on Brenan Ave.
- Chaparral Village, Laurel Village and Alvarez Hall are all located on Brenan Ave.

To get specific directions from where you are, please visit Google, or call 210-458-5145
Services

MAINTENANCE

On Move-In Day: Staff will be available to respond quickly to your move-in day concerns. Each complex’s front desk area will have a maintenance table available for you to report any issues you encounter that day.

Standard Maintenance: Operates 8 a.m. to 5 p.m. Monday - Friday. Requests may be reported online or by calling 210-458-6833 during normal business hours. For emergency maintenance or housekeeping needs, contact the front desk. For more information on maintenance requests, go to http://www.utsa.edu/housing/current-residents

PACKAGES

United States Postal Services does not deliver mail to the following locations: Chaparral Village, Laurel Village or Alvarez Hall. Students wishing to receive U.S. Postal Service are encouraged to rent a mailbox from the UPS Store in the University Center.

Housing and Residence Life does accept packages and parcels from carriers such as UPS, FedEx, and DHL. Residents will receive an e-mail, via his or her UTSA e-mail address, whenever packages are available for pickup.

INTERNET

On Move-In Day: Spectrum and Korcett will be on-site to assist residents with any questions or connectivity issues.

Standard Info: Ethernet connections are available in every bedroom. You will need the proper CAT-5 connector and compatible Ethernet card in order to access the internet. Korcett provides the internet service and can assist with any connection problems. To report an internet issue, contact Korcett’s Help Desk at: 1-800-379-3729. For instructions on how to set up your internet account, go to http://www.utsa.edu/housing/current-residents

LAUNDRY

Laundry services are located in each facility and are included for Chaparral Village, Laurel Village and Alvarez Hall residents. You will need your ID card to access the laundry facilities.

CABLE

Extended basic cable service is included in your university housing rent. Each bedroom and living room has a cable television outlet. Residents may purchase additional channels or premium channels as well as DVR recorders. Please visit the Spectrum website to request additional services.

RECYCLING AND TRASH

On Move-In Day: The recycling areas will be expanded and each community will have a designated area roped off by orange mesh fencing for move-in day recycling. Large dumpsters will also be provided for move-in day trash.

Standard Info: Each community has several recycling bins and trash dumpsters around the property. Please look for the locations around the community and properly dispose of trash and recyclable items.
How to Pay

PAYING FOR FALL 2016 HOUSING AND MEAL PLAN:

1. Log into ASAP, select “Student Services”.
2. Select “Fiscal Services”.
3. Select “electronic check payment”.
4. This will give you the amount currently due.
5. If there is a balance for tuition and fees, the amount will be reflected here.
6. Once tuition and fees are zeroed out, Housing and Meal Plan totals will be reflected here.
7. Please follow up with UTSA Fiscal Services at 210-458-8000 in order to verify whether payments made are correctly applied as intended.
PREVENTING HEAT-RELATED ILLNESSES

The summer temperatures in San Antonio can reach up to 105 degrees by midday. You can avoid heat-related illnesses on campus by following these tips.

- **Dress for summer.** Lightweight, light-colored clothing reflects heat and sunlight and helps your body maintain normal temperatures.

- **Put less fuel on your inner fires.** Foods — such as proteins — that increase metabolic heat production also increase water loss.

- **Drink plenty of water** or other non-alcoholic fluids. Your body needs water to keep cool. Drink plenty of fluids even if you don’t feel thirsty. Look for the giant water stations around the housing areas.

- **Spend more time in air-conditioned places.** Air conditioning in homes and other buildings reduces danger from the heat.

- **Don’t get too much sun.** Sunburn makes the job of heat dissipation that much more difficult.
Helpful links to assist you with your move:

» Roadrunner Days Events
» Resident Handbook
» Campus Dish
» Dining Services
» ASAP Resources
» One Stop Enrollment Center
» Student Activities
» Campus Recreation
» Student Health Services
» Counseling Services

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